



# ARABELLA GRIFID CLUB HOTEL



ВАРНА, КК ЗЛАТНИ ПЯСЪЦИ

## Descriere ARABELLA GRIFID CLUB HOTEL 4\*

FACT SHEETS 2018 Grifid Hotel Arabella \*\*\*\* Grifid Arabella is a hotel with relaxing atmosphere for the entire family. It is famous with its high quality, excellent service and pleasant ambience. Because of the variety of the product and the unsurpassed service you will spend a holiday to remember. Highlights and new services: - The unique for Golden Sands Grifid Aqua Park /located in a Grifid Hotel Bolero/ with total area of 8000 sq m is available against charge. With its two sections: for adults and children, each one accommodating 3 slides the Grifid Aqua Park offers the fun of over 400 m of thrilling riding experience. Changing rooms and safe deposit box available free of charge. Free shuttle services to and from Grifid Aquapark. (2 times a day, schedule may vary). Operating June till September, weather permitting. There is a height requirement for adult's aqua park section: from 1.40m. The slides: o The PIPEline - a classic thriller designed with over 168 m of alternating tunnels and high speed open flume sections o The TOPSY-TURVY (Tornado Slide) - 3 open funnels oscillate the rider several times before dropping them back into the ride and onto the next funnel. A combination of over 158 m of dark tunnels and high-speed open flume sections. A slide with no match in Europe o The BulletBOWL with a steep (over 12 m drop), tunneled in-run (88 m of tunnels) and compact tubing bowl, provides a truly unparalleled centrifugal experience - Grifid Mascot Griffi the joyful friend of all children - Free in room WI FI - Outdoor stage - Coffee shop - the favorite spot for a sip of coffee or tea, various ice creams and assorted pastries - Beach services included for all Grifid Arabella guests o One parasol and two sun beds (with mattresses) per room on the beach available! Children, accommodated free of charge, don't receive the above services. Location Located on the marvelous sandy coast of Black Sea, in the seaside resort Golden Sands, separated only by a stair and an animated promenade from the elegant beach. - 8-floor building; - Facing the beach of Golden Sands; - 50 m from the centre of the resort; - 50 m from the shopping centre; - 100 m from the beach; - 15 km from Varna; - 30km from the airport; - 500m from a bus stop; - GPS coordination: LAT: 43°16'58.71"N LON: 28° 23'0.96"E General Information The award-winning Grifid hotel Arabella sets a spectacular standard of hospitality, service and value. More than just first-class facilities, this hotel offers a highly professional staff and outstanding accommodations on Ultra All Inclusive basis. - Complete renovation of all family rooms in 2014 - 2013 complete renovation and refurbishment of all hotel rooms - Italian, Asian and Bulgarian a la carte restaurants - Fitness with outstanding panorama sea view, multipurpose sports playground, modern spa center - Well-Fit Zone - Pastry corner - Credit cards accepted: Visa, Mastercard/Eurocard - Languages spoken at reception: Bulgarian, English, German, French, Russian: - Dress code for dinner required: for gentlemen - long trousers - Check-in time - 14h - Check-out time - 12h Accommodation - 292 hotel rooms all to the side of the sea and mostly with direct sea view, including: - bathroom with bathtub and shower in it, in all rooms - hairdryer in the bathroom - international direct dialing phone - central air conditioning - carpet floor (some junior suites also with laminated floor) - complimentary mini bar - daily refilled - satellite TV - Wi-Fi (free of charge) - in-room safe (additional charge) - tea and coffee making facilities in all Junior suites Family rooms - balcony - Completely renovated in 2014 family rooms Services - 24 - hour Front desk with multi-lingual staff - Grifid Guest Relation Services - taking care of all little details that matter for your stay - Grifid Loyal Guest Program - providing benefits for all Grifid returning guests! - rent-a-car - laundry service - 24 hour currency exchange - 24 hour security - taxi - shop - free Wi-Fi internet access in the hotel lobby area - in-room free Wi-Fi - Pillow Menu - Grifid Souvenir Shop - modern hotel lobby with TV corner - parking lot - limited and against charge - doctor - Beach services - 2 sun beds and 1 umbrella are included and free of charge for all room types - Cooking classes - PC room with internet access at a charge Children friendly - Free services - Mini club with childrens playground open every day - Professional children animator - special children program every day - Mini disco every night - Children show once in two weeks - Childrens pool with a slide, integrated to the main pool - Baby cots - Children lunch and dinner with our animators - Grifid Children Menu in all A la carte restaurants - Highchairs in restaurants -

Baby food warming/ preparation in the restaurant - upon request Paid services - Tennis lessons for children - charged, reservations required - Baby sitter - children from 4 years old, charged, upon request - Baby phone - available at a fee - Baby buggies for rent Restaurants and Bars Arabella restaurant Spacious hall with belonging open-air terrace overlooking the pool. Main restaurant for - Buffet breakfast, lunch and dinner. - Capacity: 250 seats inside and 90 seats on the terrace - nonsmoking inside - varied culinary delights offered from on spot cooking, carving, pizza and pasta stations; diet, salad and delicious pastry buffets; - beverage buffet with mineral water, soft drinks, beer and country wine - culinary thematic buffets - 2 times per week - Gala dinner - once in 10 days - dress code for dinner required - long trousers for gentlemen Opening hours: Breakfast 07:30 - 10:00 buffet Lunch 12:30 - 14:00 buffet Dinner 18:00 - 21:30 buffet Snack Restaurant Situated in the zone of the quiet pool outside the main building. Offers meals in the welcoming sun lighted terrace. - Capacity: 100 seats - buffet for all meals - included in our offer (time depending) - Sandwiches, Hot Dog, Pizza, Döner, Burgers, Pancakes, Salads, Fruits - mineral water, soft drinks, draught beer and country wine included Opening hours: Continental breakfast 10:00 - 12:00 table service Lunch 12:00 - 15:00 buffet Afternoon Snack 15:00 - 17:00 buffet Bulgarian restaurant Horo Situated outside the main building next to the quiet pool. The guests are welcomed in the atmosphere and style of the typical Bulgarian house. - Capacity: 56 seats - a la carte service and traditional Bulgarian menu for dinner - advance reservation required - smoking is not allowed - dress code for dinner required - long trousers for gentlemen Opening hours: Dinner 18:30 - 21:30 table service Asia A la carte Restaurant Hanami Thematic a la carte restaurant with modern designer decoration and furnishing, own style and charm. - Capacity: 60 seats - advance reservation required - selection of Asia culinary specialties, delivered by attentive service - smoking is not allowed - dress code for dinner required - long trousers for gentlemen Opening hours: Dinner 18:30 - 21:30 table service Italian A la carte Restaurant Prego The restaurant offers culinary trip to Italy during the holiday. It boasts an elegant white salon and open-air terrace overlooking the pool and the outdoor stage of the hotel. - Capacity: 60 seats inside and 28 on the terrace - a la carte service with variety of selected specialties from the Italian cuisine, pizza and home-made pasta - advance reservation required - smoking is not allowed - dress code for dinner required - long trousers for gentlemen Opening hours: Dinner 18:30 - 21:30 table service Lobby bar - Two face - bar delivering beverages to the pool terrace and the elegant salon of the lobby bar. Indoor bar with section open towards the pool; - Capacity: 140 seats inside and 70 on the terrace outside - smoking is not allowed - Ultra All inclusive offer features international and local alcoholic beverages, non-alcoholic beverages and refreshing cocktails, coffee and tea, draught beer and country wine - bar service Opening hours: 10:00 - 23:00 Bar salon Spacious hall with own character and atmosphere. The perfect venue for evening entertainment programs and shows. - Capacity: 180 seats - Ultra All inclusive offer features international and local alcoholic drinks, non-alcoholic beverages and cocktails, coffee and tea, draught beer and country wine - bar service - discotheque after 23:00 Opening hours: 22:00 - 02:00 Grifid Coffee Shop Open air, green area, close to the swimming pool - Ultra All inclusive offer features cakes, cookies, crème, tartlets and ice cream Opening hours: 10:00 - 12:00 14:30 - 17:00 Mini bar - Complimentary - offers mineral water, soft drinks and beer - Restocked daily Hotel reserves the right to change opening hours of the outlets if necessary. Swimming Pools Outdoor pools: - 2 outdoor pools with over 500 sq. m in total; depth - between 90 and 150 cm - Complimentary whirlpool integrated in the main pool - Children section with slide integrated in the main pool; depth 60 cm - Sun terraces by the pools - Complimentary sun lounges, parasols and towels - Life guard service provided Opening hours: 8:00 - 17:00 Indoor pool: - Classic pool; dimensions: W 7.00m/ L 22.00 m. - Heated - Complimentary sun lounges and towels - Life guard service provided Opening hours: 9:00 - 18:00 Beach services included One parasol and two sun beds (with mattresses) per room on the beach available! Children, accommodated free of charge, don't receive the above services! Wellness and Relax Wellness center Arabella offers the perfect combination of relaxing and revitalizing SPA temptations. Services: - Hamam with steam bath - Sauna - Massage rooms - Hydro massage bath - Relax zone - Boutique - massage oils, crèmes, fragrances and other body products - Hairdresser - Body and face cosmetic - Manicure and pedicure Opening hours: 9:00 - 18:00 All treatments, Sauna, Hamam, beauty salon are additionally charged Sports and animation FIT FUN Zone The zone is situated on the 8th floor and boasts outstanding panorama sea view. It features: - Fitness room - Stunning panorama sea view, up-to-date professional equipment by Technogym; air conditioning - Free access for all hotel guests Opening hours: 08:00 - 20:00 - Billiard, aero hockey, electronic mini football - charged WELL FIT ZONE Open air for following activities: - Gymnastics - Aerobics - Anti-stress gymnastic - Walk in the forest - Pilates - Tae-Bo - Zumba - Nordic walk - Hot iron - Back Fit - Fitball - Relaxing beach walk Other

sports and animation part of the Ultra all inclusive offer: - Multipurpose playground for basketball , tennis( tennis rackets incl.) and volleyball - Floodlit tennis court - Football playground - French bowls - Shuffle board - Foot tennis - Aqua gym - Aqua Jogging - Darts - Table tennis - Water polo - Bicycle tours - Air riffle shooting - Evening shows - daily - Disco - Animation program for teenagers (from 13 to 16 years old)with different sport activities - Grifid Mini club with daytime entertainment program for children: - Open every day 10:00 -12:30 and 15:00 - 17:30 - For children aged 4 to 12 - Mini disco - every day - Children show once in 2 weeks - Theme days and activities Charged sport facilities in the hotel - Tennis lessons for children and adults, Floodlit Tennis court - Billiards, Electronic mini football, aero hockey - Bicycle (when not part of the animation bicycle tour ) Charged sport facilities in the vicinity of the hotel under separate management - Banana boat - Waterskiing - Scuba diving - Mini golf - Bowling MICE: - Grifid Hotel Arabella provides one modern meeting room with capacity of 60 seats - Coffee breaks, audio-visual equipment, flip charts and additional equipment and services available MISCELLANEOUS: - Pets not admitted - Under Bulgarian legislation it is not allowed to smoke in the hotel lobby, restaurant, bars and rooms - Sun bed reservation is not accepted. Any unattended towels are removed from the pool staff - Any Food and Drinks could not be taken out of the restaurants due to Public and HACCP regulations